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Bib Data Sheet

CONFIRMATION NO. 5833

SERIAL NUMBER 09/735,835	FILING DATE 12/13/2000 RULE	CLASS 705	GROUP ART UNIT 2163	ATTORNEY DOCKET NO. 8598	
APPLICANTS Vernon Keith Boland, Lexington, SC; Kathy Dean, Georgetown, TX; Ronald A. Rush JR., Columbia, SC; Robert N. Josephson II, Richmond, VA; Dennis A. Parker, Columbia, SC;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/02/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged _____ Examiner's Signature Initials		STATE OR COUNTRY SC	SHEETS DRAWING 4	TOTAL CLAIMS 20	INDEPENDENT CLAIMS 4
ADDRESS 26890					
TITLE Interaction-based servicing of business customers					
FILING FEE RECEIVED 920	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		